



Approach your friendly neighbourhood
Welfare Volunteers or Child Welfare
Volunteers if you need help!

Commissioned Welfare Volunteers (Minsei-in) and Child Welfare Volunteers (Jido-in) will advise and support you!

Feel free to approach us if you have any concerns, including but not limited to:

- Application procedures for services and benefits Eg. Long-Term Care Insurance,
- Welfare Services Eg. Childcare, Elderly Care, Disabled Care, etc.
- Financial Support
- Garbage Disposal Rules
- Parenting, child-rearing, etc.



Roles of Commissioned Welfare Volunteers (Minsei-in) and Child Welfare Volunteers (Jido-in)

- **Provide counselling and support**
 - Check on elderly or disabled persons who live alone to ensure their well-being and safety
 - Provide advice on everyday issues, child-rearing worries, etc.
- **Coordinate with government agencies or services**
 - Provide referrals to welfare services or other required services by coordinating with public and private entities
- **Participate in and assist with local welfare activities**
 - Work with local organisations and neighbourhood associations to organize a Seniors Club for the elderly, a play space for children, etc.

Supporting the elderly



Supporting the children



Commissioned Welfare Volunteers and Child Welfare Volunteers are:

‘Local Public Officers’ in charge of our neighbourhood’s social welfare.

We provide a listening ear and a helping hand to those in need, with the aim of creating a society where everyone can live comfortably.

- We are volunteers appointed by the Minister of Health, Labour and Welfare for a term of 3 years based on the Commissioned Welfare Volunteers Act.
- There are approximately 230,000 volunteers in the country and 7,000 within Shizuoka Prefecture.

Chief Commissioned Child Welfare Volunteers are:

Commissioned Volunteers specializing in children’s welfare and child-rearing.

- Coordinates with schools and welfare organisations for children, and work with Commissioned Welfare Volunteers and Child Welfare Volunteers to fully support child-rearing so that children can grow up happily and healthily.

Commissioned Welfare Volunteers and Child Welfare Volunteers are:

Bound by confidentiality obligations to keep all information confidential.

- We respect your privacy and will not disclose your personal information to any third party without your consent, so please feel free to talk to us.

Commissioned Welfare Volunteers and Child Welfare Volunteers work with various public and private entities to carry out social work.



Entities we work with, including but not limited to:

- Municipalities
- Welfare Offices
- Council of Social Welfare
- Child Guidance Centre
- Schools
- Neighbourhood Associations
- Medical Institutions
- Community General Support Centre

Please approach your local Commissioned Welfare Volunteer (Minsei-in) or Child Welfare Volunteer (Jido-in) if you require assistance. To find out who your local volunteers are, please check with the division below.